**J. Prudvi**

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**Career Objective**

A competent professional with over **11 years** of experience in End to End Warehouse Operations, Supply Chain domain with diversified in Inventory operations, Procurement, Planning, Supply and Demand forecasting & operations involved in warehouse & Hub Operations.

**Work Experience Insights:**

* **Inventory Lead Warehouse Operations & Hub Operations (Coupled Warehouse)** at M/s. Hiveloop Logistics Private Ltd (Udaan) – Hyderabad from May’21 to till date.
* **Cluster Manager Warehouse Operations & Lastmile Operations**at M/s. Pathways Reatil India Pvt Ltd – Hyderabad from Jul’19 to Mar’21.
* **Deputy Manager Warehouse Operations & Hub Operations** at **M/s. Grofers** from Dec’16 to Jun’19.
* **Hub Operations Manager** at **Ask Me Grocery PVT LTD** from Mar’15 to Sep’16.
* Customer Service Manager at **Aditya Birla Retail LTD** from Dec**’12 to Feb’15**.
* Sr. Associate at Metro cash & Carry from April'08 to Nov'12.

**Professional Experience**

**Experience at Hiveloop Logistics Pvt Ltd (Udaan)**

1. Complete Warehouse Operations.

2. Material/Inventory Control and management.

3. Stocking of inventory and Ensuring stock accuracy.

4. Ensuring timely processing and deliveries of stock.

5. Statutory and Regulatory Compliances

6. Logistics Management / Labour Management

7. Liaising and negotiating with customers and suppliers.

8. Ensuring proper documentation and updation of records at DC.

9. Hub operations.

**Experience at Pathways Retail Pvt Ltd**

**Alite Process Experience-**

* Handling Alphalite, (2 Warehouse for FY’20-21) site establishment for operations with a team of 150 members and responsible for all the metrics reach of ware house operations like D2S, P2D, R2S.
* Handled more than projection (Inbound) with the same man power to reach the capacity in a given TAT
* Preparing weekly, Monthly progress & metrics MIS report PPT for improvement in benchmarking
* Responsible for managing a team of 40 associates in handling inbound operations
* Maintaining inbound main metrics like D2S process within 16hrs of time and miss-shipment of 0.2 ppm
* Successfully handling overall operations with **best FC service fulfilment of 99.99%** together with least no. of PAN INDIA CPT miss shipments, mis-sort shipments and lowest quality adherence non-compliance
* Working on RCA for wrong receiving. Planning & coordinating with trainer to conduct the refresher training on Legal metrology once in a fortnight for all the receiving staff.
* Handing over the invoice documents to Accounts department once in a week and correcting the issues raised by the Accounts team.
* Maintaining & updating the trackers like FCRC, STN, IRN, EOD etc. on a regular basis
* Closing the IRNs, FA, IWIT consignments on daily basis & raising the tech tickets for closing the same.
* Following up with the central scheduling team in receiving capacity and coordinating with category team to resolve the issues
* Presenting the Business metrics dashboard in weekly meet to track, monitor and asses the effectiveness
* Recommending the team for R&R nominations based on their expertise and performance to the HR Team.
* Motivating the manpower by conducting **Fish activity, To Pat on the Back** to improve the individual performance
* Conduct daily team huddles to interact with every team member to address the work related issues facing by them and create a stress free work environment to improve their IPP
* Vetting the damage, addressing the catalogue issue's (process deviation requesting note).
* Presenting the day to day progress of teamwork in the weekly operations review meetings and bringing up the important issues into the notice of higher management at earlier stages whenever necessary.
* Executing the Return Orders against the requests raised by Business Development (BD) team with effective coordination between the Fulfilment centre and procurement teams, with in the breach time
* Planning and tracking of efficient manpower utilization and operations, eliminating the impediments evolving within the workflow with the available resources through successful management skills
* Resolving QC failed issues of products with Business development team.
* Handling SRN inward and created staging location for SRN tracker to complete within TAT
* Responsible for co-ordination with various departments viz program team, configuration team, Line haul team, procurement team, business development, logistics, operations development, quality adherence and support functions like L&D (Training), HR, Admin, IT, Finance & Accounts

**Experience at Grofers**

Outbound Operations**:**

* Inventory Audits and location sanity check to avoid inventory mismatches and to sustain order fill rate.
* Supervising export documentation, shipping activities and procedural requirements of customers.
* Administering the dispatch of finished inventory activities, arrangements of dispatch and clearance.
* Man power management - Flexible manpower planning of employees in shift wise & balancing workload.
* Close observation on depot operations & Special care on logistics management.
* Preparing MIS reports weekly, monthly for operations record and improvement
* Auditing assistance - assisting in internal and external audits, maintaining the documents as per the audit.

**RTV Process:**

* Identify the shipments being returned to the vendor by entering in the software
* Informing the vendor regarding Non saleable products lying at warehouse
* Collecting from the inventory team and returning to the Vendor as per the checklist

**First & Last Mile Process:**

* Vehicle allotment based on the given Load of shipments and Hub operations for shipment clearance
* Planning & scheduling the manpower on scheduled areas
* Delivery station error shipments received from Stations, taking approval for non-processed shipments & doing RTV
* Handover return shipments to Inventory team which are refused by customer & cancel shipments.

**Experience at Ask Me Grocery:**

**HUB Operations:**

* Worked as in-charge for all the delivery and centralized pick up activity.
* Coordinating logistics for the set of standers with liabilities for strategic utilization and deployment of available resources to achieve targets.
* Directing and coordinating compliances logistical functions for product life cycle, including acquisitions, distribution, internal allocation and deliver of resources.
* Monitored pick up and connectivity of more than 1000 shipments per day.
* Generating load statement and inform transporters for arranging trucks Confirm Shipment & Invoice generation.
* Transportation Management - Negotiating freight rates & penalizing transporter on late deliveries / short notices Follow up on stock deliveries in time & checking bills of transporters.

**Academics:**

* **Bachelor Degree** from Ossmania **University** with an aggregate of 63% in 2008.
* **Intermediate** from **Ramakrishna Junior College** with an aggregate of 72% in 2005
* **SSC** from Sister Niveditha High School (Board of Secondary Education) with an aggregate of 52% in 2003.

**Strengths:**

* Individual as well as Team Player
* Highly organized and able to proactive

**Achievements:**

* Involved in establishing 2 warehouses set ups for business expansion for FY’2020-21 – Hyderabad region (M/s. Pathways Retail India Pvt Ltd)
* Involved in Implementation of KAIZEN in “**Introduction of Token System for Vehicle at Inbound**”
* Transparency of FIFO for both incoming vehicles and unload of materials.
* Better Planning & scheduling for vehicles to unload basis on Manpower, Putting Capacity

**Personal Profile:**

Name : PrudviJainu

Father’s Name : Baba Jainu

DOB : 30th Nov 1987

Languages Known : Telugu, Hindi & English

Hobbies : Listening to music, Travelling